

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**  
**EB Docket 06-36**

**Annual 64.2009(e) CPNI Certification for 2008**

Date filed: **Friday, February 22, 2008**

Name of company covered by this certification:  
**Sound Choice Communications LLC**

Form 499 Filer ID: **826012**

Name of signatory: **Eric Osterberg**  
Title of signatory: **Managing Member, LLC**

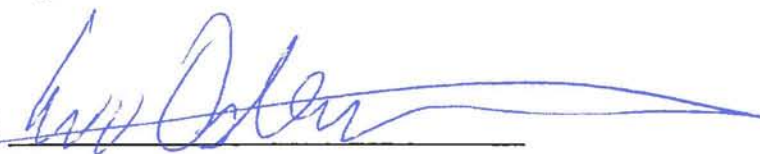
I, Eric Osterberg, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed



## **Customer Proprietary Network Information (CPNI) Privacy Policy**

Sound Choice Communications, LLC, assures compliance with Federal Communications Commission (FCC) rules in Title 47 – Telecommunications, Section 64.2009(e) regarding customer proprietary network information (CPNI). Furthermore, Sound Choice Communications, LLC has adequate procedures to ensure compliance with CPNI directives as stated in Subpart U part 64 of the Commission's requirements.

The Company does not use CPNI for marketing purposes. Company policy prohibits the sale or licensing of any CPNI to any third party company or data broker for any purpose unless legally compelled to do so by an officer of the government or law enforcement providing a subpoena for such customer records. Furthermore, safeguards are taken to ensure that privacy of personal and confidential data of our customers are stored in secured databases that are continuously monitored.

The Company requires that all third-party contractors sign a Non-Disclosure Agreement which states that inappropriate use of any company information will result in civil action.

The Company requires all new employees undergo background checks before employment with the company. Employees must also read, understand and abide to the CPNI guidelines as found in our employee handbook.

The Company has designated a CPNI Compliance Officer. The officer is responsible for: supervising and training company employees regarding the use, access and requirements for CPNI; acting as the liaison between outside entities and/or attorneys in regards to CPNI restrictions and requirements; and reviewing and resolving any questions that arise regarding use, disclosure, or provision of access to CPNI.

This CPNI Compliance Certificate is in response to the FCC Public Notice in DA 06-258 pursuant to Section 64.2009(e).



Sound Choice Communications, LLC  
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## **Customer Proprietary Network Information (CPNI) - Special Notice**

Under Federal Law, we have the duty to protect the confidentiality of your telecommunications service information. This information includes the type, technical arrangement, quantity, destination, billing and amount of telecommunications services you use. CPNI information does not include directory listing data.

We offer a wide assortment of communications services. Use of your information, as described in this notice, will permit us to offer you a complete package of services tailored to your specific needs on an on-going basis and to advise you of additional telecommunications services that may assist you in your use of our services.

You have a right to restrict the use of your "Customer Proprietary Network Information". The Federal Communications Commission has published rules that require us to allow our customers to restrict the use of the CPNI information for purposes other than delivering existing services.

Sound Choice Communications LLC does not sell or share your information with any party unless required to do so by act of law or necessary in the course of delivering your services. Your election to restrict the use of CPNI information affects our internal access to your account.

If you wish, however, to restrict Sound Choice Communications LLC and its authorized representatives from using your telecommunications service information to market further services to you, please register your request by sending written notice to: Sound Choice Communications LLC, CPNI Restriction Notice, 7839 12<sup>th</sup> Avenue South, Bloomington, Minnesota 55425. You must include your full name, the name listed on our records, your billing account number, all effected phone numbers and a statement describing how you wish to restrict the use of information collected about your account.

If you have previously requested Sound Choice Communications LLC to restrict use of your telecommunications service information, you may disregard this notice and we will continue to honor your previous request. You may change your decision at any time and your decision will remain valid until you inform us otherwise. If you have any questions, please call one of our customer care representatives at +1.651-999-0888.